

SURVEY

CITY OF MARION - NEW COMMUNITY BUS SURVEY

PLEASE RETURN THE SURVEY IN THE POSTAGE PAID REPLY ENVELOPE PROVIDED BY 15 NOVEMBER 2019.

CITY OF MARION

We are introducing a new Community Bus service to our current fleet and we want to know how you would like to see it used in the future.

The Bus is driven and supported by our volunteers for a minimal cost and currently visits Shopping Centres, Neighbourhood Centres, Senior Citizen Clubs and Libraries. Priority for this service is given to our residents.

By filling in the survey you will help us to provide a sustainable transport service that will meet the needs of eligible residents into the future.

1. Do you currently use the Community Bus Service? **required*

☐ Yes ☐ No

1a. If you answered no, please tell us the why? *Please tick all that apply*

☐ I use another mode of transport (walk, cycle, drive)
☐ It doesn't go to the places I need
☐ Because of access issues
☐ I didn't know there was a Community Bus Service
☐ I didn't think the service was for me
☐ Other *If you answered other, please list below.*

2. Public transport: what type of public transport do you use? **required. Please tick all that apply*

☐ Taxi
☐ Bus (i.e. Adelaide Metro)
☐ Train
☐ Tram
☐ Ride share (i.e. Uber)
☐ Another community bus service (not City of Marion)
☐ I don't use public transport
☐ Other *If you answered other, please list below.*

3. Why do you use public transport? *Please tick all that apply*

- ☐ Ease of access
- ☐ Existing transport routes are good for me
- ☐ Independence
- ☐ Cost
- ☐ I don't use Public Transport
- ☐ Other *If you answered other, please list below.*

4. Driving: what type of places do you drive to? **required. Please tick all that apply*

- ☐ Shopping Centres
- ☐ Adelaide CBD or other Council areas
- ☐ Neighbourhood / Community Centre
- ☐ Senior Citizen Clubs
- ☐ Libraries
- ☐ Socially
- ☐ Hospital/Doctors appointments
- ☐ To visit Friend and Family
- ☐ Tourist sites - wineries, the Zoo, Museums
- ☐ To / for work
- ☐ I don't drive a car

4a. If you don't drive a car, please tell us why from the list below? *Please tick all that apply*

- ☐ Don't have a driving licence
- ☐ Don't own a car
- ☐ Not confident with driving
- ☐ Don't like the traffic
- ☐ Don't like the conditions of the road

5. Do you attend any of our facilities such as the Neighbourhood or Community Centres or libraries? **required*

☐ Yes ☐ No

5a. If you answered yes, what is the main form of transport you use to get there? *Please tick all that apply*

- ☐ I drive myself
- ☐ A friend/family member drives me
- ☐ I walk/jog/run
- ☐ I use public transport (Bus, Train or Tram)
- ☐ I use the Community Bus
- ☐ I cycle
- ☐ Mobility Scooter

6. These are some of the destinations we have identified that our residents might want to visit? Please tick all the destinations that interest you? **required. Please tick all that apply*

- ☐ Local rail or tram stations
- ☐ Forbes Shopping Centre
- ☐ Pasadena shopping centre
- ☐ Mitchell Park Neighbourhood Centre
- ☐ Glandore Neighbourhood Centre
- ☐ Flinders Medical Centre
- ☐ Club Marion
- ☐ Cove Civic Centre and Library
- ☐ Park Holme Library
- ☐ YMCA Oaklands Road
- ☐ Warriparinga Wetlands
- ☐ Marion RSL and Bowling Club
- ☐ Southern Cross Care - Diagonal Road
- ☐ Glandore Oval
- ☐ Hallett Cove Shopping Centre
- ☐ Marion Westfield
- ☐ Brighton Central
- ☐ Trott Park Neighbourhood Centre
- ☐ Cooinda Neighbourhood Centre
- ☐ Senior Citizens Clubs
- ☐ SA Marion Aquatic Centre
- ☐ Marion Cultural Centre/Library
- ☐ Edwardstown/Edwardstown Oval
- ☐ Oaklands Wetlands
- ☐ Marion Outdoor Swimming Pool
- ☐ Plympton Glenelg RSL
- ☐ Glenelg Football Club
- ☐ Alwyndor Aged Care

6a. Are there any destinations we have missed? Please list below.

Destinations need to be within the City of Marion or close by.

7. If you were to access the Community Bus service, what times would you use the bus?

Please tick all that apply

- ☐ Morning (9am–12pm)
- ☐ During a lunch (12pm–2pm)
- ☐ Afternoon (2pm–6pm)
- ☐ Evening (6pm–10pm)

8. In the past 12 months have you been unable to attend any of the following activities due to lack of transport options? *Please tick all that apply*

- ☐ Medical Appointments
- ☐ Leisure / Recreation / Exercise
- ☐ Libraries
- ☐ Social activities
- ☐ Shopping/errands
- ☐ Other *If you answered other, please list them below.*

9. What suburb do you live in? **Required*

10. What year were you born? **Required*

11. Do you consider yourself?

☐ Male ☐ Female ☐ Other ☐ Prefer not to say

12. How did you hear about this survey? **required*

☐ Online
☐ I received a paper copy through the mail
☐ I was given a paper copy by City of Marion staff

13. How have you filled out this survey? *Please tick all that apply*

☐ As a carer/guardian
☐ As a person living with disability
☐ As a person, aged over 65
☐ As a person close to retirement
☐ As an interested resident (not covered above)
☐ As an interested business/service provider in Marion

14. If you would you like to receive further information about the Community Bus service, please leave your contact details below.

Thank you for taking our survey, we really appreciate your time.
Please return the survey in the postage paid reply envelope provided.