

What we heard summary report

Disability Access and Inclusion Plan 2026-2030



About this booklet

This booklet is from the City of Marion.

The City of Marion is a council.

This booklet is written in a way that is easy to understand.

We add a star before and after *hard words* and explain what the words mean.

You can ask someone to help you read this booklet.

Contact information is at the end.

About our new plan

We are writing a new *Disability Access and Inclusion Plan*.

The plan says how we will make the City of Marion a better and fairer place for everyone.

The plan will say how we will:

- make buildings and outdoor places easier to use
- make information easier to find
- help more people join activities and decisions
- get support for your own ideas

Who we talked to

We talked to community members for 2 months in July and August 2025.

We heard from people with disability, carers, and the community.

People had many different backgrounds and experiences.

People shared ideas in 4 ways:

- 142 people answered a survey
- 100 people talked to us in groups
- 2 organisations wrote to us

What we heard

December 2025

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People spoke about 6 things:

- Understanding & awareness
- Community attitudes
- Accessible information & inclusive communication
- Active participation
- Voice & leadership
- Accessible places and spaces

People told us about barriers. Barriers are things that stop people from doing what they want to do.

People asked for: respect, patience, accessible information, quiet spaces, better parking, better footpaths, accessible toilets, and more inclusive activities.

People want a *Disability Reference Group*.

People want to help council make good decisions.

What Council can do

- Train staff and build an inclusive culture
- Give accessible information
- Make places usable and safe
- Help people with disability take part
- Listen, talk well about disability, be flexible, and work with disability organisations

What happens next

We are now writing the new Disability Access and Inclusion Plan 2026–2030.

The plan will be finished in early 2026.

You can tell us what you think before it is finished.

You can be told when things happen:

Visit **makingmarion.com.au/daip**

Call **8375 6600**

Email **communityengagement@marion.sa.gov.au**

December 2025